

SKIN & VEIL

— BRIDAL MAKE-UP —

TERMS & CONDITIONS

(Freelance Contract – England & Wales)

Business Name: Skin & Veil Bridal Makeup

Artist: Kirsty Ann Badrock

Effective Date:

These Terms & Conditions form a legally binding contract between the Client (“you”) and the Artist (“we/us”).

By paying the booking fee, you confirm that you have read, understood, and agree to these Terms.

1. BOOKINGS, CONTRACT & PAYMENTS

1.1 Booking Confirmation

A booking is not confirmed and no date is reserved until a non-refundable booking fee of £100 is received in cleared funds.

1.2 Nature of Booking Fee

The booking fee is:

- non-refundable
- non-transferable

- payable per booking date

It represents a genuine pre-estimate of loss, including loss of opportunity to accept other work and administrative time.

1.3 Deduction of Booking Fee

The booking fee will be deducted from the final balance but cannot be allocated to trials or additional services unless expressly agreed.

1.4 Final Balance

The remaining balance must be paid no later than 7 days prior to the wedding date, unless otherwise agreed in writing.

Failure to pay on time may result in cancellation without refund of any monies paid.

1.5 Late Bookings

Bookings made within 14 days of the event require full payment immediately.

2. CANCELLATION BY CLIENT

2.1 General Cancellation Terms

All cancellations must be made in writing via email.

The booking fee remains non-refundable in all circumstances except where required by law.

2.2 Cancellation Charges

If you cancel the booking:

- More than 8 weeks before the event: 50% of remaining balance payable
- Within 8 weeks of the event: 100% of total balance payable

This reflects loss of earnings due to the inability to rebook the date at short notice.

2.3 No Reduction of Booking

Once the booking is confirmed, the agreed total cannot be reduced if numbers or services are decreased.

3. MINIMUM SPEND & PEAK SEASON

3.1 Minimum Booking Value

Minimum spend applies to peak dates (typically March–October and Saturdays):

- Minimum booking value: £240 excluding travel
- Minimum may vary for Sundays and Bank Holidays

3.2 Adjustment Rights

The Artist reserves the right to apply minimum booking charges where the value falls below the required threshold.

4. WEDDING DAY LOGISTICS

4.1 Timings

The Client is responsible for ensuring all members of the bridal party are ready at agreed times.

Delays caused by the Client may result in:

- shortened services
- altered schedule
- or inability to complete services

Full payment remains due.

4.2 Venue Access

The Client must ensure access to the venue or preparation space at the agreed time.

4.3 Multiple Locations

If services require travel between multiple locations, this must be agreed at booking stage and additional charges will apply.

4.4 Early Starts

Bookings requiring start times before 7:00am incur a fee of £50 per stylist.

5. TRIALS

5.1 Booking Trials

Trials are only secured once the booking fee has been paid.

5.2 Trial Payment

Trial payments are:

- non-refundable
- separate from wedding day balance unless stated

5.3 Location

Trials take place at the artist's home in Higher Kinnerton, chester.

5.4 Purpose of Trial

Trials are for refining your chosen look and assessing suitability. They are not a “test” of whether you will proceed with the booking.

5.5 Dissatisfaction

Any concerns must be raised:

- during the trial, or
- within 48 hours via email

Where appropriate, a re-trial may be offered at the Artist's discretion and subject to availability.

6. HEALTH, ALLERGIES & SKIN REACTIONS

6.1 Disclosure

All allergies, sensitivities, or medical conditions must be declared prior to services.

6.2 Liability

While all reasonable care is taken, the Artist accepts no liability for:

- allergic reactions
- skin irritation
- product sensitivity

6.3 Patch Testing

Where appropriate, a patch test may be required prior to the event.

6.4 Contagious Conditions

The Artist reserves the right to refuse service where contagious conditions are present (e.g. conjunctivitis, cold sores).

7. ARTIST CANCELLATION (FORCE MAJEURE & EMERGENCY)

7.1 Replacement Attempt

If the Artist is unable to attend due to illness, emergency, or circumstances beyond control, reasonable efforts will be made to source a replacement artist.

7.2 Refunds

If no replacement is available:

- all monies paid will be refunded

- except where a trial has already taken place (trial fees remain non-refundable)

7.3 Limitation of Liability

The Artist is not liable for indirect losses including venue costs, photography, or third-party services.

8. FORCE MAJEURE

The Artist shall not be liable for failure to perform services due to events beyond reasonable control, including but not limited to:

- extreme weather
- transport disruption
- illness or injury
- government restrictions
- acts of God

Where such events occur:

- booking fee remains non-refundable
- payments may be transferred to an alternative date subject to availability
- otherwise, partial refund terms may be agreed at discretion

The Artist accepts no liability for consequential losses.

9. TRAVEL & EXPENSES

- Travel is charged at £0.55 per mile beyond 10 miles of CH4 postcodes.
 - Parking, tolls, congestion charges are payable by the Client
 - Early start accommodation may be required and billed to the Client
-

10. CONDUCT & RIGHT TO TERMINATE

The Artist reserves the right to terminate services immediately (without refund) if:

- abusive or threatening behaviour occurs
 - working conditions are unsafe
 - instructions compromise safety or professionalism
-

11. PHOTOGRAPHY & MARKETING

11.1 Consent

The Artist may request permission to photograph work for portfolio use.

11.2 GDPR Compliance

All personal data is stored securely in accordance with UK GDPR.

11.3 Opt-Out

Clients may opt out of marketing use at any time in writing.

12. DATA PROTECTION

Personal data is used solely for:

- booking administration
- communication
- legal record keeping

Data is never sold or shared with third parties.

13. CLIENT RIGHT TO CANCEL (COOLING-OFF PERIOD)

You have a 14-day cooling-off period from the date of booking.

If cancellation is made within this period and the event is more than 14 days away:

- a full refund of booking fee will be issued

If a trial occurs within this period, the booking fee becomes non-refundable.

14. DESTINATION WEDDINGS

- Additional non-refundable deposits may be required for travel bookings
 - Flights and accommodation must be paid in advance
 - All travel costs are non-refundable once purchased
-

15. LIABILITY LIMITATION

The Artist's liability is strictly limited to the total amount paid under this contract.

The Artist is not responsible for:

- missed timing
 - third-party supplier delays
 - venue restrictions
 - indirect or consequential losses
-

16. GOVERNING LAW

This agreement is governed by the laws of England and Wales.

Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

CLIENT AGREEMENT

By paying your booking fee, you confirm that:

- you understand and accept these Terms
- you are authorised to enter into this agreement
- you agree to all payment obligations outlined above